

# SUSTAINABILITY AT STERICYCLE 2017



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## A Message from Charlie Alutto

**Stericycle President and CEO** 



From our humble beginnings in healthcare and medical waste, we have evolved into a diverse global business services company focused on protecting what matters.

#### **Sustainability—A Priority from the Start**

The bedrock of our business has always been based on social responsibility and sustainability. Since our founding in 1989, Stericycle has been committed to driving innovations that protect the environment, people and public health.

Our very first business solution focused on helping hospitals manage regulated medical waste in an environmentally sound and cost effective manner. Over the years, Stericycle has built upon our expertise to become a global leader across a deep portfolio of highly regulated, business-to-business solutions including:

- Medical waste management and compliance
- Environmental and sustainability solutions
- Product recall and brand protection services
- Patient and customer communications
- Secure information destruction

We are proud that our services help more than a million customers achieve their business and environmental goals while making a positive impact on society.

Last year in the delivery of our solutions to our customers around the world, Stericycle:

- Responsibly disposed of 1.7 billion pounds of medical waste, protecting the public from potentially infectious material
- Responsibly managed 1 billion pounds of hazardous waste
- Safely disposed of more than 70 million pounds of pharmaceutical waste
- Supported approximately 800 recalls, removing more than 2 million potentially harmful or defective products from circulation
- Shredded and recycled over 740,000 tons of paper, safeguarding sensitive information and helping protect against identity theft

At Stericycle, we protect what matters. While this is the theme of our sustainability update, it is much more than that. It is a philosophy and a call to action that guides everything we do.

Sincerely,

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Charlie Alutto
President and CEO

## **Company Highlights**

#### **FAST FACTS:**



Founded in 1989 Headquarters in Lake Forest, IL



25,500+ Team members



Presence in 22 countries



More than 1,000,000 customers worldwide



Approximately 650 locations worldwide



Fleet of more than 6,300 trucks



\$3.6 billion 2016 revenue



CAGR of 14.3% 2007-2016



21% of revenue from international operations



Public in 1996 (NASDAQ: SRCL)

#### SUSTAINABILITY SERVICES

#### **Medical Waste Management**

Compliant regulated medical waste services that reduce contamination risk, protect human health and support sustainability.

#### **Sharps Management**

Reusable sharps containers provide a safer, greener solution that minimizes waste to landfill and protects health care workers from accidental needle sticks.

#### **Pharmaceutical Waste Disposal**

Solutions for unused pharmaceuticals to keep drugs out of regular trash streams protecting water supplies, the environment and the public.

#### **Integrated Waste Stream Solutions**

Coordination of all hospital waste streams to ensure proper disposal and compliance, increase recycling opportunities, and effectively manage costs.

#### **Maritime Solutions**

Comprehensive waste solutions for cruise lines and cargo ships to manage hazardous materials and drive the recycling of solid wastes.

#### **Secure Information Destruction**

Information security services that protect businesses and their customers with secure paper shredding and recycling.

#### **Retail Hazardous Waste Service**

Turn-key solutions to manage hazardous wastes from retail outlets to ease the compliance burden.

#### **Hazardous Waste Management**

Solutions for proper packaging, transportation and treatment for RCRA regulated materials.

#### **Recall and Retrieval Solutions**

Comprehensive brand protection solutions including notifications, returns, replacement, and management of product recalls.

#### **Sustainable Solutions**

Compliant, cost-effective and creative solutions focused on recycling or repurposing unsalable products or byproducts.

## Sustainability Overview

Sustainability can mean very different things to different people. At Stericycle, we take a multi-faceted view. Our definition includes a deep sense of corporate responsibility and accountability across a broad spectrum of commitments, beginning with protecting the environment.

Our definition also includes taking care of our people through better safety, employee engagement, and career development to ensure a sustainable workforce. It involves civic mindedness and making a difference in the communities where we work and live. Finally, it includes a commitment to profitability so we can sustain our efforts.



As a values-driven company, our core values establish a strong compass that guides our team and our decision-making. As a company, we are constantly asking...

- Are we being accountable to bring forward more sustainable services and products?
- Are we developing innovations that safeguard the environment and add to the quality of life?
- Are our efforts promoting the health of communities?
- Where can we do more to promote safety within our operations and around the world?
- How do we remain sustainably profitable so Stericycle can continue to make a difference for generations to come?

We recognize that sustainability is a continuous pursuit. No matter how much we achieve, there is always more that can be done.



## **Advancing Sustainability**

In an effort to continuously improve, we've set the following sustainability priorities for Stericycle over the next two years.



Maintain landfill avoidance of 45% (through recycling, re-use, and waste-to-energy alternatives)



Maintain current low emission percentages below federal limits



Reduce Total Recordable Injury Rate by 5%



Improve fuel consumption by 5%

## Our Services at Work

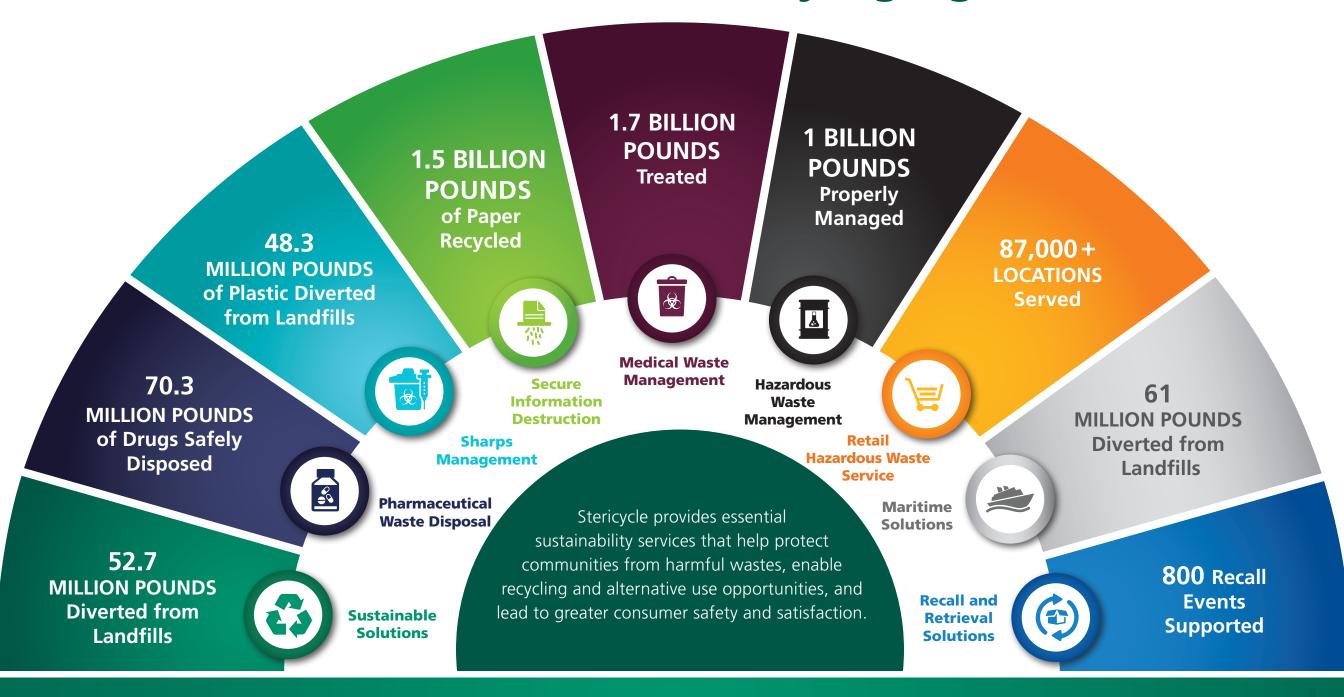
At Stericycle, we are passionate about finding ways to provide more value to our customers by bringing them essential services that make their businesses better.

In our quest for innovation and greater purpose,
Stericycle is constantly seeking new possibilities
for our expertise in compliance solutions, operations
and logistics to cultivate more opportunities
that make a lasting impact.

Following are a few examples of how Stericycle is working to protect what matters to all of us to create a better world.



## **2016 Global Sustainability Highlights**



## **Stericycle Services In Action**

#### **MEDICAL WASTE MANAGEMENT**

Supporting the UK's National Health System



The vast majority of health care in the United Kingdom is managed by the government-run National Health Service (NHS). As a longstanding partner with NHS, Stericycle has become the leading provider of medical waste services in this area of the world. England alone has a population of 54 million+ people. With the NHS in England serving over 1 million patients every 36 hours, Stericycle has both a tremendous opportunity and responsibility to protect the environment and public health.

Each week we treat extensive volumes of bio-medical waste, safely removing infectious material from local communities on a massive scale. Our Sharps Management Service is helping NHS reach its goal of reducing its carbon footprint by 34% by 2020. For each Bio Systems<sup>TM</sup> container used, up to 600 single-use containers are diverted from incineration. Additionally, we repurpose 60% of the NHS medical waste through a waste-to-energy program.

#### SECURE DOCUMENT DESTRUCTION

Shredding Policy at Comcast

Comcast Corporation relies on Shred-it® to support its information security and sustainability goals. A global media and technology juggernaut, Comcast is also the largest provider of video, high speed Internet and phone service to U.S. households with over 51 million combined customer relationships. On a monthly basis, our certified Shred-it® technicians visit over 700 Comcast locations across the U.S. to pick up, shred and recycle paper. Comcast has instituted a comprehensive Shred Policy, meaning every piece of confidential paper is destroyed and recycled. In the course of 2016, we recycled nearly 1,300 tons of paper keeping Comcast customer data and business information safe, while minimizing the company's environmental footprint in a big way.



#### **SAFE MEDICINE KIOSKS**

Working with Walgreens



Walgreens serves more than 10 million customers every day. In 2016, the company installed Stericycle's drug collection kiosks in over 500 of their stores so consumers can anonymously and safely dispose of unwanted, unused or expired prescriptions. The rollout is part of Walgreens' nationwide strategy to combat prescription drug abuse while educating the public on how to safely dispose of prescriptions lingering in people's medicine cabinets. By combining kiosks with public education, Walgreens is actively safeguarding public health while protecting the nation's water supplies. Notably, Walgreens is the first drugstore chain to proactively create ongoing opportunity within their stores at no cost to consumers.

## **Stericycle Services In Action**

#### **INTEGRATED WASTE SOLUTIONS**

Managing Wastes at Northwell Health



Located in New York, and one of the largest health systems in the United States, Northwell Health provides care to more than 2 million people annually through its network of 21 hospitals and 550+ outpatient facilities. Northwell maintains a strong commitment to environmental sustainability and has partnered with Stericycle to coordinate all of its waste management needs. This includes coordination of solid waste and recycling as well as direct management of medical waste, sharps management, pharmaceutical waste, hazardous waste, and document destruction. By centralizing the coordination, Northwell can manage an integrated waste reduction plan that focuses on outcomes. As an example, in 2016, Stericycle's reusable sharps program helped Northwell divert 914,102 pounds of plastic from landfill, equating to more than 537,000 pounds of CO2 emissions prevented. We are committed to delivering solutions and innovations that reduce Northwell's environmental and carbon footprint while advancing its longstanding commitment of advancing human health.

#### **BRAND PROTECTION SERVICES**

**Executing Honda's Safety Campaign** 

Our Expert Solutions team prides itself on supporting and protecting a brand's valuable name during a challenging event. Stericycle has managed approximately 5,000 recall events on behalf of our customers and in the process established many strong relationships with global leading companies, one of them being American Honda Motors. As part of the ongoing airbag recall, we made more than 50 million outreach attempts on behalf of American Honda Motors, helping them to achieve the industry-leading repair rate. We were honored to be a recipient of American Honda Motors' Premier Vendor Partner Award in 2015 for our role supporting this automotive leader with their ongoing commitments to consumer safety and corporate responsibility.



## **Stericycle Services In Action**

#### PRODUCT RECLAMATION

Leading Conduit to Canada Food Banks



Stericycle is Canada's leading supplier of product reclamation services for the consumer packaged goods industry. We help retailers, distributors and manufacturers successfully manage their unsalable products—every week handling hundreds of thousands of pounds of unsalable food, health & beauty products, cleaning supplies and general merchandise. The good news is that 70-75% of these products are completely safe and delivered to food banks each day. Our dedicated crew calls regularly on 3,500+ grocery stores and 50 distribution centers nationally. Stericycle has become a leading conduit for some of the largest and most trusted donations to more than 125 Canadian food banks.

#### PAINT STEWARDSHIP PROGRAMS

PaintCare's Statewide Recycling Efforts

PaintCare Inc. is a non-profit organization formed by paint manufacturers to establish a recycling infrastructure in the states with paint stewardship laws. Through PaintCare, participating paint retail outlets, recycling facilities, government-run household hazardous waste programs, and others act as drop-off sites for households, painting contractors, and other businesses to take unwanted or leftover paint. PaintCare engaged Stericycle to manage efforts across Oregon and parts of California. In 2016, Stericycle helped re-purpose or safely dispose of more than 13 million pounds of leftover paint in California alone. The majority of paint collected was recycled or turned into energy—both of which dramatically reduced what would otherwise have gone to landfill. We are pleased to help this innovative non-profit to protect the environment and paint a better picture for our planet.



#### **COMMUNITY PROGRAMS**

Helping Households Protect What Matters



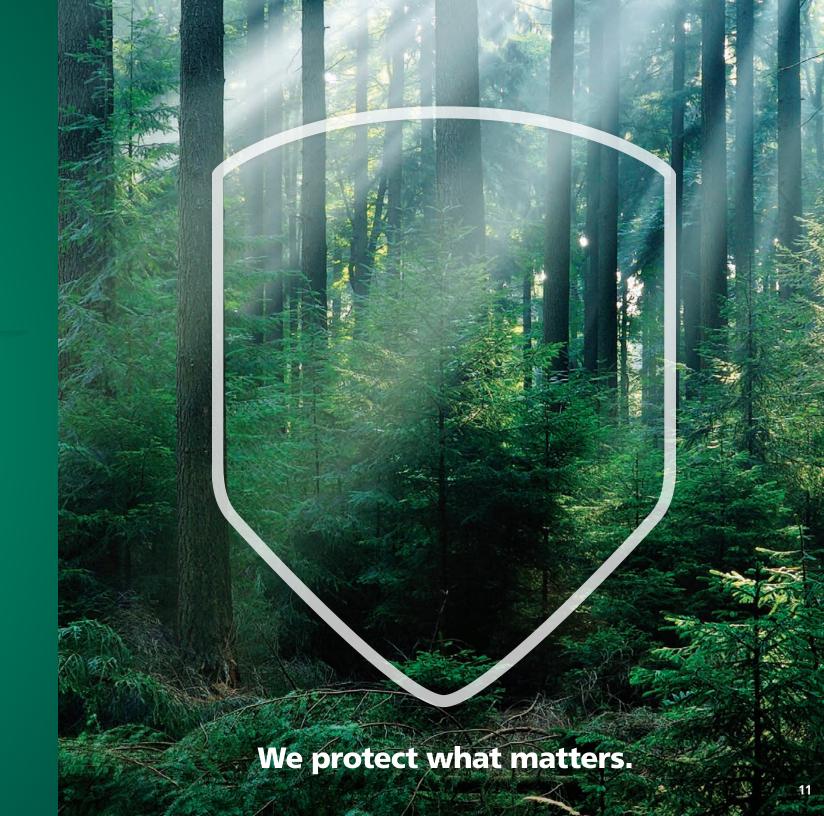
Stericycle partners with community groups on various residential programs. Working with the San Diego County Credit Union, Shred-it supported a Community Shred-it event that set a Guinness World Record® for collecting, shredding and recycling the most paper in a single day. Working 9 hours straight, 70 Shred-it trucks safely destroyed the confidential information of 12,000+ San Diego residents. About 295 tons of paper were recycled, saving 5,000+ trees, and preventing 73,627 pounds of CO2 emissions. That's just in a day's work!

We also support community hazardous waste collection programs. For San Mateo County, California, Stericycle has 3 permanent and 5 temporary collection sites. Residents from 20 cities can turn in everything from paint to propane and household cleaning supplies to batteries. In 2016, we safely disposed of 600,000+ pounds of hazardous waste from over 11,000 households. To share some of this environmental benefit, 4,000+ pounds of car batteries and 147,000+ pounds of latex paint were recycled.

# Responsible Management of Operations

We are always striving to be better in everything we do. Our commitment to continuous improvement extends far beyond the solutions and value we offer our customers. We also recognize and care deeply about minimizing our operational impact on the world around us.

Stericycle's aim is always to create the greatest value while conserving resources and leaving the smallest footprint. As we push toward greater excellence, we strive to align environmental, financial, and stakeholder goals in ways that create environmental benefit and harmonize oftentimes competing goals.

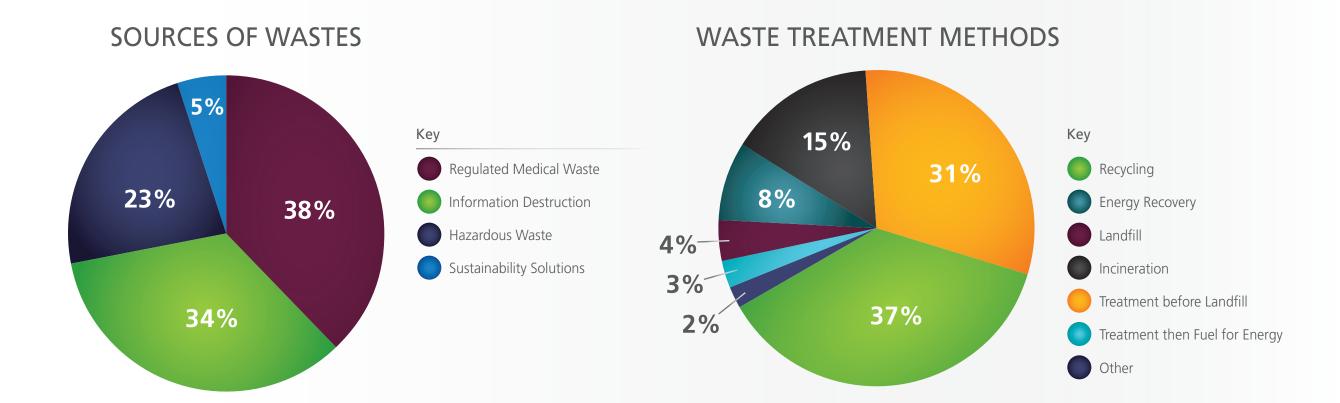


## **Responsible Management of Wastes**

#### Stericycle managed more than 4.4 billion pounds of complex waste worldwide in 2016.

Recycling is always the preferred method and we use this approach for shredded paper and other waste streams. However, for medical waste and hazardous waste, which can contain chemicals, certain viruses, or other harmful substances, recycling is not a viable option. These wastes require special treatment or disposal to protect human health and the environment.

Our disposal methods are based on regulations and industry best practices to appropriately manage each waste stream. Furthermore we work diligently with our customers to provide them with training and resources so they can minimize and properly segregate wastes.



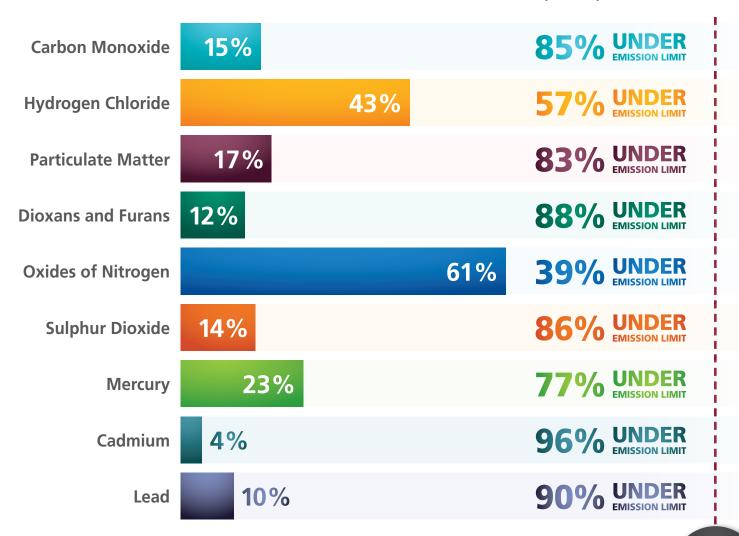
## **Incineration Highlights - Medical Waste**

STERICYCLE EMISSIONS AS A PERCENT OF THE ALLOWABLE LIMIT (100%)

The need for medical waste incineration is critical to sustaining today's advanced healthcare system from which we all benefit. In fact, incineration is recommended for specific types of regulated medical waste in many countries including the United Stated, Canada, and the United Kingdom. Incineration is also considered best practice for keeping pharmaceuticals from contaminating ground water.

Globally in 2016, we safely disposed of 1.7 billion pounds of medical waste on behalf of our customers. Within the U.S., only about 10% of medical waste was incinerated. On a global basis, approximately 22% of medical waste was incinerated with nearly half (45%) supporting waste-to-energy. The waste-to-energy treatment generated approximately 41.8 million kilowatt hours of energy—enough to power nearly 4,420 homes for a year.

Stericycle's plant operators are driven to maintain and operate their plants in an environmentally responsible manner. Stericycle continues to make investments to improve our incinerator technology and pollution controls to ensure that our customers' incineration needs are met and that we consistently operate well below stringent regulatory standards. This graph demonstrates our incineration emission performance relative to the allowable limits in our largest markets: the United States, Canada, and the United Kingdom.



## **Energy and Water Conservation**

Within our operations, there are numerous processes that Stericycle leverages to minimize reliance on natural resources. While we do not formally measure the sustainability impact of these activities, we are still conserving resources. Here are examples of programs we have introduced and use in some of our waste treatment facilities.\*



Steam energy from processing to wash customer collection containers



Recovery of heat energy from incineration through steam turbines



High efficiency lighting and motion-sensing LED lighting systems



High efficiency HVAC systems



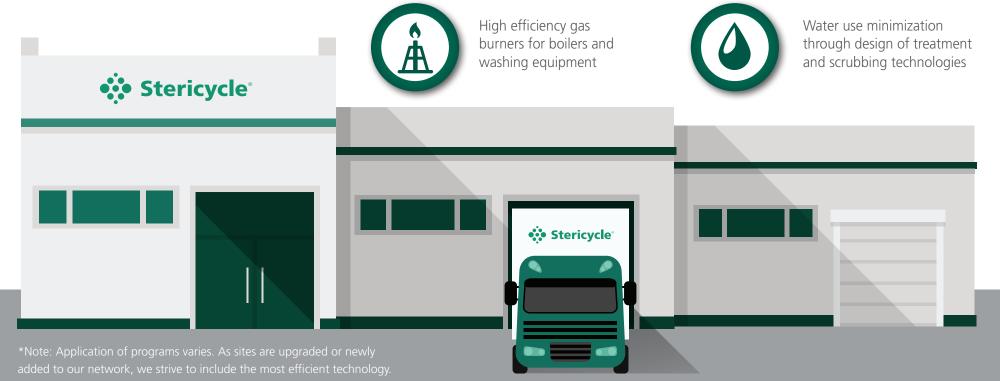
Waste water treatment technologies



Automated hand washing stations



Energy recovery coils to re-use heat from autoclave steam exhaust



Stericycle manages a sizable fleet to service the needs of our customers. With more than 6,300 trucks on the road worldwide, even small changes in operations can make meaningful impacts across the organization in terms of our environmental stewardship, customer service and profitability.

Our teams are constantly seeking ways to enhance transportation efficiencies globally so our trucks drive fewer miles and get more miles to the gallon. As we grow, we are committed to reducing our fleet's fuel consumption by 5% by 2019.



## **Driving Fleet Efficiency**

#### **Routing Optimization**

After eliminating over 2 million annual drive miles in our U.S. medical waste business from the installation of intelligent routing software, we began piloting in Latin America during 2016. We are focused on the most densely populated metropolitan areas first. To date, we've implemented the program in major cities across Mexico, Chile and Argentina with Brazil to follow in 2017.

Looking to the future, we are implementing a new unified software platform for Environmental Solutions, the hazardous waste side of our business. This will complete the integration of PSC Environmental into Stericycle, thereby increasing routing efficiencies.



## **EXPANDING**Routing technology

#### **Fleet Renewal**

Stericycle continues to cycle its fleet to newer more efficient models. Globally, we typically maintain trucks about 7 years, allowing us to maintain a more modern, greener fleet.

Cleaner burning engines, better exhaust and fuel injection technologies help us achieve more miles per gallon while cutting our CO2 emissions back. In 2016 alone, we replaced over 950 legacy trucks with newer models.



On average trucks replaced **EVERY 7 YEARS** 

#### **Next Generation Telemetry**

Telemetry involves the evaluation of truck and driver data to increase fleet performance, efficiency and safety. We've been implementing these technologies over the past 5 years across the Americas. Most recently, we introduced this technology in the United Kingdom and Ireland resulting in more than 330,000 miles per year saved.

Similarly, in the Republic of Korea our team is combining telemetry technologies with GPS, digital cameras inside and outside the vehicle, and accelerometers for all vectors of motion. Data is integrated with routing software to highlight driver safety, maintenance costs, customer service levels and fuel economy across the fleet. On some routes, our Korean fleet has achieved fuel consumption savings of 23%.



#### **Other Technology**

Numerous other initiatives are in place to improve fuel efficiency. Speed governors have been implemented across the U.S., Canada and Europe to cap speed limits and lower fuel economy that comes with higher speeds. Trailer fairings have been implemented in certain markets. And in 2016, Portugal piloted start/stop technology, cutting the engine when a truck comes to a complete stop and re-starting when the driver puts a foot on the pedal, minimizing idle time.



## Getting Results the Right Way

Pursuing Safety Excellence

Protecting what matters starts at home with our people and involves a journey to excellence in everything we do. It requires a shared mindset and cultural commitment to offering both safe services and providing a safe work environment for every team member.

At Stericycle, we have a shared safety vision. We strive to become recognized globally as an industry leader in safety performance. Every day, we recommit to creating an atmosphere in which every employee is continuously engaged in improving safety and all of our locations are injury and accident free.



## **Stericycle Safety Highlights**

#### TRIR REDUCTION

In 2016, we lowered our U.S. Total Recordable Injury Rate to 4.33, a reduction of 5.9%. Stericycle is on par or better than most of our comparative industry categories, and we are committed to improving by another 5% by our next update.

### STOP WORK AUTHORITY

Our policy means just what it says—team members can stop work if they see something that isn't safe. The practice establishes peer group accountability to ensure safety and prevent accidents before they happen. Stop Work Authority also empowers our people to speak up to protect themselves and their teams.



#### **SAFETY TRAINING**

In the U.S., Canada and UK, our three largest markets, on average operations staff completed over 13.5 hours of safety training in 2016. Sustainable safety excellence is about much more than statistics. We are committed to safety every day.

## COMPREHENSIVE DRIVER TRAINING

In the U.S. and UK during 2016, we piloted aggressive driver-training programs modeled after industry standards. Training included driver awareness, basic defensive driving principals and combined classroom and constructive in-cab training and feedback.

#### **ACCIDENT FREE DAY**

In celebration of National Safety Month, we hosted our first Accident Free Day to create a heightened visibility on safety excellence across operations. While we were one incident shy of a perfect record that day across the U.S. and Canada, the effort demonstrated it is completely within our reach to go an entire day without an incident. And if we can go a day, we can go a week and then a year.

#### INDUSTRIAL ATHLETE PROGRAM

To reduce sprain and strain injuries, Shred-it locations in the U.S. and Canada have embraced an "Industrial Athlete" program that prepares team members for the physical jobs they do every day. Similar to the sports world, our team needs to train properly to work injury free. The program teaches safe lifting techniques, stretching before servicing a customer, proper nutrition along with hydration and rest. Local teams build stretching into morning huddles which elevates safety as a constant mindset.

## **Safety Models of Excellence**

#### STERICYCLE SAFETY STREAK

Kansas City TSDF



Our Kansas City Treatment Storage and Disposal Facility (TSDF) set out on a mission for greatness. Their goals were to drive a culture of safety and make their facility a great place to work. Critical to success were management and employee engagement and a commitment by everyone to go home the same way they came in.

Every day began with a safety meeting, and the team adhered to Stericycle's philosophy that the best ideas come from the people doing the job day-in and day-out. These are the team members who best understand the nuances and small tweaks that can transform a good operation into a great one. We are proud to report their impressive safety streak is well over 2,253 consecutive days and counting!

#### **OSHA RECOGNITION**

First Medical Waste Facility to Earn VPP

In 2016, Stericycle's Parkersburg, West Virginia facility became the first medical waste treatment facility to ever receive VPP Star status. This is an honor for Stericycle and a tribute to the entire Parkersburg team for everyone's leadership and safety commitment.

Stericycle is proud to have multiple sites officially recognized through OSHA's cooperative programs, specifically, its Voluntary Protection Program (VPP) and Safety and Health Achievement Recognition Program (SHARP). Both designations certify exemplary worksite safety and health.

#### **VPP Star Status**

Fremont, CA (Shredding) Tacoma, WA (Hazardous Waste) Parkersburg, WV (Medical Waste)

#### **OSHA SHARP**

Portland, OR (Shredding)
Spartanburg, SC (Shredding)
Lexington, KY (Shredding)

We will continue to leverage learnings across the organization. This recognition inspires us to strive for greater excellence and similar successes at many more locations across our company.



#### SHRED-IT SAFETY STREAK

Spartanburg Shredding Facility

1,937
Consecutive Days
INJURY FREE



Our secure information destruction team in Spartanburg, South Carolina worked 5 years injury free. Their safety track record is a remarkable achievement given the physical work, size of the site, and nature of shedding equipment.

Achieving this success is directly attributable to the team's dedication and safety mindset. Leadership and front line team members communicate well and often. Team members feel empowered to make safety decisions and are always on the lookout for one another. When a near miss does occur it is discussed by the Safety Improvement Committee as an opportunity to improve and prevent similar occurrences. Safety is about consistency, getting the fundamentals right, and implementing training. Our Spartanburg team is a wonderful example that consistent safety excellence is attainable day-in and day-out.

## Our People Make Great Things Happen

Stericycle's team is a competitive advantage and the lifeblood of our business. We recognize we can only sustain our success if we develop and nurture the capabilities and leadership of our people. We are continuously focused on creating an environment that is both a great place to work and where people can make great things happen.



### **A Closer Look At Our Team**



22 Countries and 650 Locations



25,500+ Team Members Worldwide



57% in the U.S. 43% Abroad

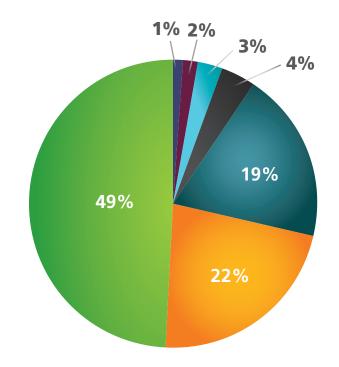


95% Full Time U.S.90% Full Time Abroad



11.2% Under Collective Bargaining Globally

#### U.S. Team Member Diversity







## **Culture is Owned by Everyone**

We want our people to feel engaged and a part of something very special. As we keep getting bigger, it's even more important to promote and sustain our unique culture.

To achieve this, we established a Culture Team. Today, we have hundreds of culture ambassadors—line level employees—across Stericycle. This team is lead by a senior executive, an SVP of Culture. In the U.S., Canada and the UK, roughly 85% of our locations have a culture ambassador. With the acquisition of Shred-it, we on-boarded 175 new culture ambassadors to support a successful integration.

Beyond a focus on our core values, team building, education, and onboarding, our Culture Team was responsible for our National Giving Week and our Team Member Hardship Fund.









# Stericycle is a great place to build a career. We are committed to developing the capabilities of our team members to equip people to succeed and to create leaders at every level.



## **Elevating Our Team**



#### **Learning and Development**

In 2015, we launched Einstein, our global learning and development platform. Einstein provides online, on-demand access to job-specific training and a curriculum of 500+ courses in skill development, safety, and leadership training.

Currently, Einstein is available to more than 19,500 members of our workforce across Australia, Canada, Ireland, the U.S., and the UK. In 2016, more than 12,600 individuals logged on to Einstein to register and complete at least one training segment. Over 115,000 training and policy review segments have been completed so far. Many sessions are complemented with on-the-job assignments and manager coaching to further develop competencies.

As we move forward, we will extend Einstein to non-English speaking countries starting with Latin America in 2017.



#### **Inspiring Leadership Development**

In addition to online programs, Stericycle invests in many other dynamic learning opportunities to help people realize their potential and transfer leadership skills across the company.

For People Managers, we host a monthly Steri-U learning series via conference calls. Our 2016 topics included *Having Difficult Conversations, Best Hiring Practices, Interviewing Techniques*, and *Genuine & Personalized Recognition*.

In 2017, we will launch a new leadership toolkit focused on leading versus managing, which is anchored in Stericycle's vision and core values. Stericycle also has a new manager onboarding program for new hires and newly promoted team members.

## Community Outreach

Our team is passionate about giving back to the communities where we live and work. An important way we come together is by supporting different causes and organizations that our local teams and their families care about. With over 25,500 team members joining hearts and hands in many acts of kindness, together we can make a world of difference.



## **Giving Back**

Stericycle cares about giving back. Our teams are empowered to decide locally how to focus their efforts and impact.

#### **Face-Off Against Cancer**

In our Toronto region, 47 team members banded together to make an impact by participating in the annual Scotiabank® Road Hockey to Conquer Cancer. This annual tournament supports the Princess Margaret Cancer Foundation and its world-renowned cancer research center. Stericycle's Toronto team raised close to \$53,000.

#### **Stericycle Hardship Fund**

Our team members established Stericycle's Hardship Fund to provide support and hope to employees going through a catastrophic sickness or event. In two years, team members have contributed over \$330,000 and helped over 60 of their peers across the U.S. This unique giving program will expand to Canada in 2017 and more geographies will follow.





#### **Cycling for Young Minds**

Stericycle UK is cycling for Young Minds, an organization dedicated to improving the emotional wellbeing and mental health of children.
Our UK team has held two Tour de Stericycle Challenges raising over £8,800. Last year 51 team members walked or wheeled 333 miles over a period of 9 days.

#### **Giving Week**

Stericycle launched its first annual Giving Week in 2016 with the goals of making our large company feel smaller and our impact even bigger in the communities where we live and work. Team members across the company volunteered hundreds of hours and raised \$25,000 in support of more than 30 charitable organizations. The week also raised an additional \$110,000 in annual pledges for our internal Hardship Fund.





#### Recycling Education in Latin America

In an effort to educate more children and make recycling a habit, team members visited multiple schools to teach about recycling. Our team provided fun lessons targeted by age group on topics such as "There is no Away," "How a Landfill Works" and "Where Does My Trash Go?"

#### **Disaster Relief in Chile**

When Valparaíso, Chile was impacted by the largest urban fire in its history, Stericycle stepped in to help the community. Our team raised money and provisions for affected families and contributed the use of heavy machinery to clear debris. Through nationwide donations and support, our Chilean team helped rebuild a house for one team member who lost everything.



#### **SkyRise Chicago Challenge**

For two years running, our CEO has assembled a Stericycle team for the SkyRise Challenge. This 103-flight climb is held in Willis Tower, the second tallest building in the U.S. In all, 20+ Stericycle athletes have raised over \$20,000 to support the Rehabilitation Institute of Chicago, the nation's #1 ranked provider of comprehensive physical medicine and rehabilitation.

## And the Journey Continues

"It's humbling to realize the difference that can be made in the world when we work together. Behind our name and industry leadership, Stericycle is a team of talented and purpose-driven individuals. While we do many things that have made Stericycle successful, our challenge and our responsibility every day is to make a difference by protecting what matters."

- Charlie Alutto, President and CEO



